



## Business Lifecycle domain

Business Lifecycle is one of the four currently domains where active piloting is taking place within the e-SENS project, together with e-Health, e-Justice and e-Procurement. The main objective of piloting in the Business Lifecycle domain is to enable cross-border interaction between administrations and businesses to be executed seamlessly online in order to register a new company or business activity in another country. This is being achieved through the use of interoperable specifications and services which support cross-border access to national processes and systems related to business and activity registration in different Member States or Associated Countries.

The work done within the Business Lifecycle domain will support further take-up of the Services Directive (Directive 2006/123/EC of 12 December 2006 on services in the internal market), which provides the general framework for both temporary and permanent establishment of business undertakings in another EU country. The work will also facilitate implementation of the provisions of Directive 2012/17/EU on the interconnection of business registries for specific types of companies. Piloting within e-SENS aims to expand the existing functionality already offered by national authorities of EU and EEA countries, such as Points of Single Contact (PSCs) and business registries, and make them interoperable through the integration of technology building blocks that are re-usable across multiple domains. The take up of solutions developed by e-CODEX can be considered as the base line and one of the key solutions in terms of business register.

### ❖ Background

With the increase on mobility of citizens and businesses, public administrations in Europe are facing many challenges of a legal, technical and organisational nature and a lack of interoperable cross-border services. In order to reap the full potential of the European Single Market, governments need to reduce administrative burdens. The e-SENS project facilitates the access of citizens and businesses to public services across borders by enabling public administration to provide interoperable services online. Interoperability across different national systems is achieved through the re-use of generic Building Blocks in the development and delivery of electronic services. Interoperability is therefore crucial in European public administrations delivering European public services to European citizens and businesses as without it provision of services across borders will be difficult, if not impossible.

### ❖ Points of Single Contact (PSCs)

PSCs are e-government portals that allow citizens, professionals and entrepreneurs to obtain information about the rules, regulations and formalities that apply to service activities and to complete administrative procedures online. The PSCs were established in each EU country as a result of the implementation of the Services Directive. According to the Directive, the PSCs allow service providers to:

- Obtain all information about the procedures they need to complete to provide their services at home or in another EU country (e.g. company registration, business licences, recognition of professional qualifications)



- Deal with all formalities via one single contact point
- Complete the necessary steps remotely by electronic means

The e-SENS project will facilitate the provision of electronic public services on the PSCs at both European and national level using the same technical modules. More specifically, the pilots will provide the potential to:

- be identified and sign through the use of e-ID and e-Signature credentials issued in their home country
- access semantic interoperability services that will help them understand cross-border equivalence of information and/or documentation that must be provided from themselves and their home country to the country of registration.

## ❖ Piloting scenarios

### 1. Registering a new Business - example use case

A businessperson from another EU or EEA country wants to set up a specific type of undertaking (sole proprietorship, Limited Liability Company, etc.). He/she first needs to find information about the administrative requirements in the destination country for registering and operating the undertaking, which might differ significantly from the requirements in the home country. The businessperson will find information and guidance on the equivalence of legal requirements and the supporting documents that are needed from his/her country of origin. He/she completes the necessary forms and attaches documents (if required). When the application is complete, the user signs it with his/her own e-ID and submits it electronically.

### 2. Registering a new activity - example use case

The manager of a service provider wants to expand the firm's activities in an European country. He/she wants to find all the regulations and administrative requirements with which it is necessary to comply in order to begin providing the new services. The manager will find information on the equivalence of legal requirements and the supporting documents that are needed from his/her country of origin. He/she completes the necessary forms and attaches documents (if required). When the application is complete, the user signs it with his/her own e-ID and submits it electronically.

## ❖ Benefits for business

The implementation of e-SENS solutions is expected to simplify the procedure both for businesspersons/professionals and for the competent authorities. The businessperson will be more easily guided through the process and the requirements that need to be fulfilled. The use of e-SENS modules will simplify security during the transactions and will increase the level of trust between the businessperson and the competent authority. Making it easier for individuals and companies to register companies and activities across borders will facilitate business mobility across the European Single Market. e-SENS will minimize the technical barriers in the use of e-government services using cross-domain building blocks, making administrative procedures more time- and cost-effective.